About the Maximo Project Team

Erin Sill

Erin joins us from Cornell's Investment Office, where she was recently involved in an implementation of a research management system. She also has experience in business requirements planning, process streamlining and documentation, and working with SharePoint.

Erin grew up in Chenango Forks, NY and earned her BS at Clarkson University. She and her family now reside in Groton, where she enjoys reading, training for a 5K race, being involved in her kids' school activities, and living in the country.

EZMaxMobile Pilot

In the coming months, a new software application called EZMaxMobile will be piloted in Facilities Services. This software is being looked at as a potential replacement for our aging mobile software, Syclio. A full-scale deployment of EZMaxMobile would be scheduled for next year, pending a positive outcome of the pilot.

EZMaxMobile is work management and asset management software that provides people in the field access to certain data and functions in Maximo, of which some are listed to the right.

EZMaxMobile is designed to run on a wide variety of devices, including devices running the iOS and Android operating system, as well as through Firefox on Windows machines.

The pilot itself will include ten users using a variety of iOS devices (laptops, iPads, and iPods) over the course of a month. This pilot will be against live Maximo data and the pilot users will perform their daily tasks exclusively using EZMaxMobile.
Maximo 7.5 Migration

A plan to migrate Maximo to version 7.5 is underway. One of the primary objectives is to re-implement Maximo out of the box, which means having as few customizations as possible. This will result in a much more stable system that will be easier to support by both FS Programming Services and IBM. Another project goal is to make all Maximo business processes consistent throughout the departments and shops, which will improve metric collection. A user-friendly report interface (outside of Maximo) will point to a data warehouse, where Maximo data will be fed on a nightly basis. There will be three ways to access Maximo: in the native application, through (more) web services, and through EZMaxMobile on mobile devices.

A project team has been identified to begin requirements planning. The project is governed by the Maximo Executive Committee, with a version 7.5 go live date of July 1, 2013.

Project Objectives
- Use “out of the box” functionality
- Streamline business processes
- Improved metrics
- Make data easier to access
- A more user-friendly report interface
- Provide new ways to access Maximo
- Deployment of a mobile solution (EZMaxMobile)

New SharePoint Site

The Maximo SharePoint site has been undergoing a redesign for the past few months. Certain Maximo related teams, such as the Core User Group, the 7.5 Migration Project Team, and the Executive Committee, have been actively using this new site. There is still quite a bit of information on the old site that needs to be migrated over. Once that has happened, the plan is to retire the old site.

Metrics

Two new metrics, a result of work done as part of the Facilities, Utilities, and Reserves Initiative, have been published for the first quarter of FY ‘13. The two new metrics are:

- Service Request Response Time — the average time a service request (SR) takes from submission to resolution. This metric is available for the zones and for the central shops.
- Project Estimating Efficiency — the accuracy of the estimate compared to the actual changes when the project has final billed.

These two new metrics are available on the FS Metrics Website (http://www.fs.cornell.edu/fs/metrics/) and will be published quarterly.